

# CHARTER OF COMMITMENT

## SUMMER 2020



### COMMITMENT 1

#### Reorganising and training our teams

##### Safety for all, above all else.

Since the start of the health crisis, our teams on the ground have been reorganised to ensure they're ready to welcome you once again in the best conditions possible.

All employees have been trained in health risks and preventive behaviour to minimise as far as possible the risks to them, to their colleagues and of course, to you!

A COVID-19 representative has been nominated to oversee the implementation of good practice and hygiene procedures.

### COMMITMENT 2

#### Making your holiday easy

##### Always there by your side!

On site, we are adapting all of our points of sale to welcome you in the best possible conditions. Card payments preferred.

On site, our staff will welcome you wearing a facemask if you are nearby, but always with a smile!

Online sales sites are accessible. Don't hesitate to book your tickets online.

### COMMITMENT 3

#### Keeping our visitors safe and reassured

##### The mountains should always remain a place of freedom and relaxation!

A range of measures aimed at guaranteeing a clean, safe environment for all have been put in place, in accordance with the regulations relating to travel:

- Social distancing instructions and dedicated signage are in place
- Alcohol hand sanitiser gel distribution points are accessible
- It is mandatory to wear a facemask in queues and on all ski lifts (over the age of 11 years)
- Our ski lift gondolas are cleaned at least once a day.

The panoramic views are all mask-free!

### COMMITMENT 4

#### COMMITMENT 4: To protect ourselves while protecting our extraordinary environment

##### In the mountains, everyone picks up their own litter. Zero litter in nature!!

For health reasons but also responsible citizenry, everyone has to carry a bag for collecting their used mask(s). It's simple and efficient!

Bins are available for your use near the ski lifts. Did you know? A mask takes at least 450 years to biodegrade. Don't let your masks destroy the natural environment.

### WHAT IS STAYING THE SAME ?

1. OUR DESIRE TO WELCOME YOU
2. ALL THE GREAT EXPERIENCES TO SHARE
3. THE UNIQUE THRILL OF THE MOUNTAINS
4. THE BEAUTY OF OUR LANDSCAPES
5. A DESIRE TO PROTECT OUR ENVIRONMENT

